Health Response to Family Violence: Monitoring & Evaluation
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Funded by NZ Ministry of Health
Monitoring and Evaluation
Snapshots, Audits, Quality Improvement

District Health Board Family Violence Intervention Coordinators

Standardised National Training

Family Violence Intervention Guidelines

Technical Advice/support
Whānau ora Development National VIP Manager Network meetings

Resources
VIP: A Health Systems Approach

**Inputs**
- Infrastructure
- Policy
- Workforce
- Financing
- QI toolkit

**Outputs ‘the what’**
- Delivery of Service
- Assessment & Intervention

**Outcomes ‘the why’**
- Benefit to Client: What matters to women, children, whanau

**Impact**
- Improved health outcomes and reduction in violence

**VIP MONITORING DATA**
- Delphi Tool

**Snapshot Clinical Audit**
- Assessment & Identification
- Access to Specialist Services
VIP SYSTEM INPUTS
Delphi Median DHB Scores

2016 Preliminary: PA 16/20 DHBs; CAN 14/20 DHBs
Measuring Accountability: VIP Snapshot (clinical audit)

Measures

• that matter to external parties (Solberg)

• are precise, reliable and valid (Quality Health Network, Canada)

• standardised to ensure measures are all measuring the same thing’ (Agency for Healthcare Research & Quality, USA)

• allow comparisons across settings and over time
VIP Targets

- 80% and above for:
  - IPV routine enquiry rates
  - CAN Child Protection Assessments for children under age of two presenting to ED for any reason

- 5% and above for:
  - IPV disclosure rates
  - CAN Concern Rates
CAN – Children under the age of two presenting to ED for any reason

Comparison of mean scores

<table>
<thead>
<tr>
<th>Year</th>
<th>CP Assessment</th>
<th>CP Concern</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>27%</td>
<td>13%</td>
</tr>
<tr>
<td>2015</td>
<td>23%</td>
<td>13%</td>
</tr>
<tr>
<td>2016 Incomplete</td>
<td>24%</td>
<td>12%</td>
</tr>
</tbody>
</table>

CP Assess Range 0-96%;
CP Concern Range 0-100%
Postnatal Maternity

IPV Snapshot Comparisons of mean scores
2014, 2015, 2016 Preliminary 19/20 DHBs

<table>
<thead>
<tr>
<th>Year</th>
<th>IPV Routine Enquiry</th>
<th>IPV Disclosure</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>33%</td>
<td>9%</td>
</tr>
<tr>
<td>2015</td>
<td>47%</td>
<td>4%</td>
</tr>
<tr>
<td>2016</td>
<td>55%</td>
<td>4%</td>
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</tbody>
</table>

RE range 16–96%
Disclosure 0-17%
Child Health Inpatient
IPV Snapshot Comparisons of mean scores
2014, 2015, 2016 Preliminary 17/20 DHBS

<table>
<thead>
<tr>
<th>Year</th>
<th>IPV Routine Enquiry</th>
<th>IPV Disclosure</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>39%</td>
<td>6%</td>
</tr>
<tr>
<td>2015</td>
<td>37%</td>
<td>4%</td>
</tr>
<tr>
<td>2016</td>
<td>44%</td>
<td>4%</td>
</tr>
</tbody>
</table>

IPV RE range 12-96%
Disclosure range 0-40%
Adult Emergency Department
IPV Snapshot Comparison of mean scores
(2015, 2016 Preliminary 18/20 DHBs)

Rates

2015 2016
IPV Routine Enquiry
24% 28%
IPV Disclosure
5% 11%
RE Range 0-64%
Disclosure 0-33%
Sexual Health
IPV Snapshot Comparison of mean scores
2015, 2016 Preliminary 13/15 DHBs

Rates

IPV Routine Enquiry
IPV Disclosure

RE Range 16-95%
Disclosures 0-33%
2016 IPV Snapshot Mean Scores

Alcohol & Drugs
Preliminary 13/17 DHBs

- IPV Routine Enquiry: 40%
- IPV Disclosure: 28%

Range: RE 0-100%
Disclosures 0-71%

Community Mental Health
Preliminary 16/20 DHBs

- IPV Routine Enquiry: 53%
- IPV Disclosure: 17%

Range: RE 0-84%
Disclosures 0-100%
2015 IPV Snapshot by Service

Disclosure vs Screening

- Sexual Health
- Emergency Department
- Child Health
- Postnatal Maternity
2015 IPV Snapshot: National Estimates
Number of women receiving specialist services
How do we improve our performance and provide better services to women and children experiencing abuse?
VIP Delphi Study

• Purpose - update monitoring tools
• Align to 2016 Guidelines, current MOH specifications, policy and international and local evidence.
• Delphi process - achieve consensus among panel members on tool categories, indicators, scoring and measurement notes.
• Learn from the past; vision for the future
• Expert consensus of indicators
  • 56 consented
    – Round 1 analysis - survey
      • 10 most important indicators 25
      • IPV 25
      • CAN 31
    – Round 2 – based on Round 1 responses – survey
    – Round 3 – face to face meeting
    – Round 4 – Conference call
https://vipsnapshot.aut.ac.nz/

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